

HYGIENE INFORMATION FOR YOUR EVENT

The increasing spread of the COVID-19 coronavirus also presents us with a special challenge. The safety and well-being of our guests and employees is always our top priority.

MEETING ROOM

We calculate with 1.50 m distance per person 🙅🏻 Depending on availability, we will enlarge your booked meeting room accordingly or reduce the number of participants in consultation with you.

- The room is ventilated with fresh air before, during and after the event. Regular disinfection of all working materials / tables / chairs is carried out.
- We ensure that every conferee has the opportunity to disinfect their hands easily and at regular intervals
- Each guest gets a fixed seat.
- In order to keep contacts between guests and staff to a minimum, we do not offer active service during the conference. Our staff will be happy to assist on request.

COFFEE BREAK

- Coffee breaks are served in the room or in the break foyer (depending on the number of groups and people).
- In order to keep contact between guests and staff to a minimum, the meeting room will not be refreshed. Our staff will be happy to assist on request.

LUNCH

- Lunch is served in the restaurant. The portions are also served individually. Here, too, attention is paid to the minimum distance of 1.50 m.
- In order to keep contact between guests and staff to a minimum, the meeting room will not be refreshed. Our staff will be happy to assist on request.

DINNERS

- 🍴ur restaurant is open...
- Alternatively, your guests are welcome to stock up in the lobby through our Kukime Store.

HOTELBAR

- 🍴ur hotel bar is open.
- Alternatively, your guests are welcome to stock up in the lobby through our Kukime Store.

BREAKFAST

- Breakfast is served in the restaurant. All food and drinks are individually wrapped. There is seating with minimum distance in the restaurant.

AGENDA

Contact between different conference groups is avoided and breaks and workflows are adapted to avoid group formation.

To protect our hotel guests and employees, we consistently implement all hygiene and safety regulations.

This includes special training for employees, tightened cleaning protocols, and separation and minimum distance instructions in all public areas, such as the lobby and hallways, as well as restrictions on restaurant operations.

We provide sufficient washing facilities and disinfectants for all guests. Furthermore, walking paths are marked.

The protection and well-being of our guests and staff is our highest priority; welcoming, protecting and caring for others is at the heart of what we do.

We also closely monitor further developments and adapt our measures in accordance with legal requirements and necessity.

We are very pleased to welcome you again at the MERCURE HOTEL ESCHBORN HELFMANN PARK!